

Water Bills and Services

Late Fee - Bills are due on the 5th of each month. If the 5th falls on the weekend, the bill will be due on the next business day. An \$8.00 late fee will be added the day after the due date. Payment must be made prior to 4:30pm on the due date to avoid this fee.

Cut Off/Administrative Fee will be assessed 10 days after the due date. A fee of \$20.00 and will be applied to all unpaid accounts at 8:30am on the morning that hangtags are scheduled to go out. Payments must be made by the close of business on the day before the date listed below to avoid the administrative fee. See schedule below:

January 16, 2017	July 17, 2017
February 15, 2017	August 15, 2017
March 15, 2017	September 15, 2017
April 17, 2017	October 16, 2017
May 15, 2017	November 15, 2017
June 15, 2017	December 15, 2017

Service Disconnection- If a payment has not been received before 15 days after the due date, the service will be disconnected. A reconnection fee of \$55.00 will be added to the past due amounts in order for service to be restored.

Hardship Program- The hardship payment extension allows customers to catch up on their past due water bill by paying a small portion of the past due amount each month. Customers may have only one (1) hardship payment extension per year. If the Hardship agreement is not met according to the terms of the agreement, service will be disconnected immediately and the entire past due amount plus a (reconnection fee)* must be paid before service will be restored. *(New accounts that have less than 3 billing cycles will not be considered for hardship agreements.)*

Water Rates

Residential rate charges (2000 gallons minimum per billing cycle)

Water	\$7.59 per 1000 gallons
Sewer	\$8.12 per 1000 gallons

City of Porterdale Garbage Schedules

Tuesday Trash----- East of 81 (gym side)

Wednesday Trash- West of 81 (City Hall side)

Large or Bulk Trash (Pre-Payment Only): Friday (call City Hall to get pricing)

Limbs & Leaves: Monday (limbs should be 3ft)

Important Phone Numbers

Porterdale City Hall----- (770)786-2217

Newton Co. Animal Control: ----- (770)786-9514

Porterdale Code Enforcement ----- (404) 966-7759

Georgia Power (Electricity) ----- 1-888-660-5890

Walk-In Office: 235 Keys Ferry St, McDonough, GA 30253

Atlanta Gas Light Company-Gas----- (770) 994-1946

Newton County Sheriffs Office ----- (678)625-1400

Newton County Non-Emergency ----- (770) 784-2100

Address: 15151 Alcovy Rd ◦ Covington, GA 30014

Porterdale Post Office ----- (770) 786-2369